



Frequently asked questions about coronavirus (COVID-19) for workers and employers Updated May 26, 2020

The Connecticut Department of Labor (CTDOL) is working hard to help our claimants have access to the financial support they need during these troubling times. We have put together some of the more common Questions and Answers. Please review these materials, as they may help you to find the information you need without having to contact the Department.

The Quick Clicks Links & Claimant Guide at our Online Assistance Center www.filectui.com have additional detailed information and forms.

If you continue to require assistance, CTDOL can be contacted via email at dol.webhelp@ct.gov or you may call **860-263-6975, 203-455-2653, 860-263-6974 or 203-455-2650** from 8:00 am to 4:00 pm Monday – Friday (excluding holidays) for general information concerning unemployment benefits. You may get a busy signal due to high call volume – **please keep trying**. Please understand that unemployment claims cannot be processed or pushed along by calling this telephone service. If you are truly unable to file online, you may be asked to provide your name and telephone number, so that a CTDOL employee can reach out to you to assist you over the telephone.

Also, our workforce partner agencies are currently assisting in providing basic information about unemployment benefits, and can be reached at any of the following numbers from 8:30 am to 4:30 pm Monday – Friday (excluding holidays):

(203) 809-9847	(203) 723-3821	Spanish Lines
(203) 892-6036	(203) 720-6971	(203) 723-3819
(203) 723-3817	(203) 720-6905	(203) 450-9268
(203) 723-3818	(203) 720-6931	(203) 548-7322
(203) 723-3820		

Thank You.

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Pandemic Emergency Unemployment Compensation (PEUC)

(13 week extension)

Will I be contacted by the Department about my eligibility for the 13-week extension?

Yes. Starting Friday, May 22nd, CTDOL will start mailing letters to individuals about their potential eligibility for the 13-week extension, known as Pandemic Emergency Unemployment Compensation (PEUC). CTDOL will be sending out the following two letters:

- The PEUC-62 letter will be sent to individuals whose most recent benefit year has expired. The 52 weeks after your claim is effective is called your benefit year and is the period of time in which you may be eligible to collect your maximum amount of regular unemployment benefits. People who receive the PEUC-62 letter will need to file for a second benefit year to see if they are eligible for regular benefits, by going to the **blue** button on www.filectui.com to file a new claim. If eligible for regular benefits, **they are not eligible for PEUC**. If an individual is not eligible for a second benefit year, they may then be sent the “PEUC-BX” letter, which instructs on how to file the PEUC application. The instructions in the letter advise them to use the **green** button on www.filectui.com to access the PEUC program in order to file a claim application.
- The PEUC-BX letter will be sent to individuals whose benefit year has not yet expired, but they have collected all of their benefits for that year. The instructions in the letter advise them to use the **green** button on www.filectui.com to file a claim application.

What is PEUC?

A temporary federally- funded program, authorized under the CARES Act, that allows qualifying claimants to claim 13 weeks of emergency unemployment compensation due to the effects of coronavirus.

Who qualifies for PEUC?

Individuals who:

- have exhausted all rights to regular unemployment compensation (UC) under state or Federal law (excluding any benefit year that ended before July 2019);
- have no rights to regular UC under any other state or Federal law;
- are not receiving compensation under the UC laws of Canada; and
- are able to work, available to work, and actively seeking work (the Commissioner's has waived the work search requirement temporarily during the COVID-19 public health emergency – please keep checking these FAQs for updates).

Eligibility for PEUC will end when the individual qualifies for a new UC claim.

Are PEUC payments federally funded?

Similar to FPUC and PUA, this program is 100% federally funded.

What is my weekly benefit amount (WBA) in the PEUC program?

WBA is based on the regular UI claim.

When does the program start and end?

This program provides for up to 13 weeks of benefits beyond the customary 26 weeks to individuals who have exhausted regular unemployment benefits under state or federal law, starting week ending April 4, 2020 and ending December 26, 2020.

Do I need to apply separately for the extra 13 weeks of unemployment?

Yes. Individuals need to separately apply for PEUC.

Are PEUC payments considered income and taxable?

Yes. PEUC payments are taxable.

If I receive PEUC, am I also eligible for the additional \$600 FPUC weekly benefit?

Yes. Individuals found eligible for PEUC will also be found eligible for the additional federally funded payment (FPUC) of \$600 per week.